

**2009
UAW General Motors**

**Contacts and Telephone Numbers
For UAW Retirees and Surviving Spouses**

BENEFIT / SERVICE CONTACTS	PHONE NUMBERS
Blue Cross Blue Shield of Michigan Hospital/Surgical/Medical/Hearing Aid Services Mailing Address: General Motors National Retiree Servicing Center P.O. Box 1088 Detroit, Michigan 48231-1088	1-800-521-5995
Benefit questions, claims information for hospital/surgical/medical, hearing aids, etc. (GM retirees and surviving spouses)	1-800-521-5995
Case Management	1-800-845-5982
Dental – Delta	1-800-482-8915
Michigan Only	1-800-524-0149
USA Outside of Michigan	
Northwood/National Provider Network (NNPN) – Durable Medical Equipment & Prosthetics and Orthotics / Oxygen	1-800-936-9314
Mail Order Diabetic & Ostomy Suppliers: <u>Binson's Hospital Supplies</u>	<u>1-888-246-7667</u>
<u>Wright & Fillipis</u>	<u>1-800-343-4944</u>
GM Benefit Center Mailing Address: General Motors Benefit Center P.O. Box 770003 Cincinnati, Ohio 45277-0071	
ID Card request, eligibility/membership/address changes, etc. – GM National Benefit Center	1-800-489-4646
Mental Health and Substance Abuse – Value Options	1-800-523-4626
Precertification Medical/Surgical (non-Medicare enrollees only)	1-800-932-3203
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BENEFIT / SERVICE CONTACTS	PHONE NUMBERS
Prescription Drugs – Medco Health – Mail Order and RETAIL (Drug Stores). Kits and Claim forms for prescriptions purchased at non-participating pharmacies	1-800-464-4679
Vision – Davis Vision	1-888-672-8393
Medicare	1-800-633-4227
For information on network providers whether at home or when traveling: National Provider Number National Internet Site: www.bcbs.com/healthtravel/finder.html	1-800-810-2583